

## **Coaching testimonials**

Brian and I have been having coaching sessions for a little while now using Skype. I can honestly say that it's been great using Skype. We were able to fit in sessions at times that were suitable for both of us, which was brilliant because of my chaotic work schedule. I work away from home most of the week and Skype makes it easy to be in contact at any time or any place; distance and location don't matter. The sessions have helped me make huge progress in my professional and personal life. I look back to where I was when I started and now I have the strength and determination to succeed in whatever I do. Everything I have learnt from Brian I use ongoing in other aspects of my life, it's truly been an invaluable experience and I thoroughly recommend it.

### ***Corporate trainer, Stroud, England***

Having met Brian through social media, I have found him to be a warm, open and inspiring person. Brian has helped me on a number of occasions, not only through our one-to-one Skype sessions, but also through his writing and blog articles. (The right article seems to appear when I am most in need of reading his wise words).

I have found Brian's approach to coaching to be one of real substance and authenticity, with a strong determination to help his clients fully. Brian is a real professional, and offers continued support, often outside of the client relationship.

Top qualities: Great Results, Personable, High Integrity.

### ***Design specialist, Manchester, England***

Brian is a friend, a confidant, a guide. He extrapolates your true emotions. His questions are aimed right to the heart; you cannot avoid to dig into yourself, not without any effort, for an answer in the present rather than in the past. In real life sometimes it is easier to hide, but Brian helps you appreciate your uniqueness, the beauty of being yourself, simply yourself, in a society that seems to be perfect but shares with you the same fears and flaws. Brian teaches you to live in the present, live fully, live to the best of your potential... to be unique and to be special exactly as you are. Heartfelt thanks Brian.

### ***Office worker, Modena, Italy***

## **Coaching testimonials**

I have attended five coaching workshops - *Being ourselves, Living the potential, Being present, Personal leadership* and *Living effectively* - and found each one to be well-structured and packed full of material designed to make you think and eventually lead to an action. The personal development themes were presented eloquently by Brian, setting the right balance between leading and sitting back.

Influenced by Brian's energy and enthusiasm, I and the other participants quickly entered into the spirit of these non-judgemental sessions in order to share input and observations freely. On a personal level, it was interesting to learn how others face issues that before I felt were exclusive to me! Thank you Brian for running these workshops and I look forward to participating in more in the coming future.

***Translator, Modena, Italy***

I'm walking on my own, without Brian's support, though I could still do with his help. I hope sooner or later we can continue from where we left off, with his [*Brian's*] observations that go straight to your heart, sometimes with my hands sweaty from the tension, but with the pleasure of going home thinking of facing life with a different attitude.

Not a day goes by without Brian's input or ideas coming to my mind: the small piece of paper, win-win, being present, are always there. It's good, isn't it? We can say that we have sown something and it would be nice to continue, to harvest bigger and riper fruits of our labour. In the meantime, I'm committed to tending my land by myself, as best as I can.

***Office worker, Modena, Italy***

## **Coaching testimonials**

I would like to thank Brian for helping me regain a space 'just for me', and reorganize my time without feeling guilty towards my children or being anxious because of work commitments. Before I never had time for anything else but family and work needs. I would have been overwhelmed by the daily routine and, often, negatively affecting my of thinking and behaving. Thanks to the effective way it was ran, right from the first session I felt welcomed and at my ease, without any stress or fear of any judgement. Much care and attention, together with sincere respect, was paid to the participants of the four workshops I attended. The input supplied, plus the open discussions with the other participants, have become really precious, useful professionally and within the family. As a matter of fact, I now regularly 'refer to' the workshop handouts as a guide and reminder of the points covered. Thanks to Brian I have become more aware of my potential. And, with respect to the past, I face the unexpected and the daily routine more positively without losing heart. I have understood how important it is to not be distracted and to concentrate on the present.

***Operations manager, Modena, Italy***

Hi Brian, I wanted to let you know how much I appreciated the coaching you kindly gave me and how useful it was to talk it through. I think your sensitivity and ability to pick up on people's emotions is a valuable gift that you offer to people.

***Corporate trainer, Birmingham, England***

Brian has a unique way of allowing you to use the skills and knowledge that you already have to work out for yourself the outcome you want. He gives you the confidence and self belief that allows you to trust yourself that the decisions you make for the best ones for you. As soon as I started focusing on the outcome I wanted, the clouds disappeared and I could see clearly what needed to be done. I took action with my newfound self belief and the outcomes have been better than I ever thought possible. I have learnt what I am willing to accept and not willing to accept, how to look at situations for what they really are. Brian never judged or gave his opinion on the situations we worked on, he was not afraid to challenge my preconceived ideas and thoughts which at times was not easy to hear! Everything that I have learnt about myself and what is important to me, how to resolve situation in a variety of circumstances have been truly invaluable.

***Wellness consultant, Dublin, Ireland***

## **Coaching testimonials**

Reading back my diary entries from 6 months ago and I am laughing about how at the time I thought they were life or death situations and how cloudy and unclear I was about most aspects of my life including my job, living situation, relationships with friends & family and me!

Brian coached me on each situation and I only gave details that I was comfortable to talk about. Brian would quite often make probing comments to make me think about the situation. I can't say that the comments were always welcome but looking back now they were absolutely the right comments to make to help me gain clarity with some of the areas I needed help with. Sometimes I couldn't answer the question, so I pondered it for a while and within time I worked out the answer myself and clarified the next steps I had to make to take control so I could get the result that I wanted.

Since working with Brian I have learnt how to focus on what I want and aim for that and that alone. I have also learnt what I am willing and not willing to accept for myself from myself and others. Why should I settle for anything other than what I deserve? I am not a doormat after all! I have changed my living situation, I am in a very happy new relationship and I have clarity about my relationships with friends and family.

I have continued to use the techniques, I'm not sure if techniques is the right word as I already had the power to change my perception of situations but I was unable to separate each situation and look at them individually or see a way of resolving them before coaching with Brian. Working with Brian has enabled me to change the areas of my life that were unclear & stagnant very quickly & efficiently and I achieved bigger & better results than I ever thought possible. I can't recommend co-active coaching enough, I am stronger, more determined and I only play big!

### ***Trainer and Training consultant, Gloucester, England***

The coaching session with Brian was really surprising. Before the meeting I was sceptical about coaching: how can a stranger help me? But after a few moments I was very pleasantly surprised. Brian showed me the way, how to think about me and whole my world. He showed me new perspectives. During the session I found some very important answers. I found them, but Brian showed me where I should start looking for them. He stimulated my thinking about the causes of failure, uncertainty and sadness. A coach is sometimes a better listener than a best friend.

### ***Journalist and postgraduate student, Krakow, Poland***

## **Coaching testimonials**

Coaching experience. Just after? Full of trust, sharpened senses and strong belief, but also very tired. One day after? Very stressed, full of conflicting emotions, confused. Now? Being aware of unknown so far possibilities. Conscious that my fears are possible to be overcome. Having that kind of sense that life is my most beautiful passion. Thank you.

### ***Project development consultant, Krakow, Poland***

My personal experience of coaching has really helped me to know myself better and to have input concerning my personal abilities and capacities. Furthermore, it has assisted greatly with the clarification of my ideas and making me more independent regarding aspects of my life and work.

Through coaching, and above all with the precious help of Brian, I am pleased to have found the right answers at the right moment, enabling me to face personal issues with a different attitude and much more determination! Thanks Brian.

### ***Sales consultant, Milan, Italy***

When Brian told me he had started his coaching activity I thought: "Here we go, another intelligent person has gone mad. We've lost him as well". This coaching seemed to me to be one of those extravagant ideas, a complete waste of time. Then, however, I tried a coaching session with Brian. That's how I discovered that not only has Brian not gone mad, but he is in fact also a very good coach.

Brian was able to go straight to the core of the issue, helping me to see what I had been unable to notice: my potential, my skills, and the value of being unique. As a result I have rediscovered my motivation and am ready for new challenges.

### ***University teacher, Lucerne, Switzerland***

Brian's coaching was inspirational and challenging. He didn't allow me to stand small but supported me whilst I found my feet on an altogether bigger game. My business will really take off now with my new approach and focus.

Thank you Brian for helping me to achieve something I really didn't think possible.

### ***Corporate consultant, Stafford, England***

## **Coaching testimonials**

To be heard and responded to with care and thoughtful consideration does wonders. I appreciate the hard questions you ask. It is rare that my perspective is met with and counterbalanced by a deep and genuine appreciation for the gap between “what is” and “what is not”. It is between these two that “what will be” can transpire. Life changing decisions rarely come about with ease. I have a sense that you honor and respect that above all else as you walk beside others.

The seriousness about life was afflicting me – and to such a degree I couldn't see my way clear. Now, in working with you, there is a dance of seriousness and humor happening, there is a playful sense in the contrast between the two. With it brings lightness and clarity and options. You provide the space where meaningful dialogue is allowed, you bring that ease. It is this, not courage, that allows me to confess my weaknesses and see through fears ... with laughter and tears. How truly thankful I am for helping me make a leap that has added measurably to my life and my dreams.

### ***Graphic designer, Iowa, USA***

Brian is an inspiring coach. He showed me that I could change my perspective to a very positive outlook indeed - I'd say a 20 out of 10, much more than I anticipated. There's a very gentle, positive and exciting glow about Brian and I would thoroughly recommend him as a guide and coach.

### ***Digital marketer, London, England***

It all started with a long, predictable moan on my part regarding the tragic events of which I was, in a negative way, the leading character. I grumbled to Brian about how a career, built patiently and tenaciously with emphasis on hard work and qualifications, had been overwhelmed by an unfair situation. Surprisingly the reaction of my English friend has been neither sympathetic nor falsely hopeful. To my amazement, during our conversations he has helped me to think and clarify my current situation through visualization.

It is astonishing how right from the beginning, Brian, using only words, has helped me to visualize images that inevitably bring about a state of calm; images through which I consciously look at my problems with detachment, giving me a positive boost.

### ***Information services manager, Milan, Italy***

## **Coaching testimonials**

Brian is an intuitive and inspiring coach. His bold and powerful questions helped me to clarify goals and confront excuses I was making to myself for not achieving them. Meanwhile, his determination and commitment to my success fired my motivation, enabling me to take significant actions and gain valuable insights. Thank you, Brian.

***Lecturer, London, England***

I can unequivocally recommend Brian; he is a fantastic coach. In coaching with Brian, I have been impressed by his ability to create an energetic and creative space to explore new ideas while also keeping me focused on taking action to achieve my goals. He establishes a creative coaching environment with a tremendously positive attitude and sincere interest in listening. Into this creative environment, he seamlessly incorporates an ability to stay aware of my goals, ensuring that I continually make progress towards them. His unique ability to simultaneously use these skills has enabled me to realize productive results while creatively identifying new ways of moving forward.

***Small business owner, Bletchingley, England***

I thoroughly enjoy being coached by Brian and find it extremely beneficial. Brian really cares about getting the best out of me and holds me accountable to achieve what I want to achieve. With Brian's support, anything really does seem possible. I feel as though Brian connects with me and sees something in me I do not see in myself. I finish the sessions feeling very clear about what I need to do to be where I want to be, as if I have reconnected to the real me. There is a real sense of forward movement in my life and I am loving it!

***PR and Marketing consultant, Croydon, England***

Brian's coaching changed my life. He shaped our coaching relationship on trust and unlimited faith in me that I could go to my highest possible levels. He did not give up on me. He stayed with me where I was and let me open all the possibilities.

Brian's coaching impacted on me and my life, it gave me more awareness of myself. He is a great coach and I know he will impact on many people and their lives.

***Sales learning consultant, Brussels, Belgium***

## **Coaching testimonials**

During one particular telephone session, Brian helped me find the answer inside myself to a tricky question that was troubling me. Coaching provided the space for me to explore the issue without judgement or criticism and gave me the tools to move forward. Overall, I would say empathy and effectiveness characterize Brian's coaching style.

***Admin assistant, printing services sector, Turin, Italy***

Coaching with Brian has been a stimulating journey, though not always easy. It has been a useful experience that has proved constructive in the working environment, in the perception of life and in the bringing to the surface the strength and energy that were always within me. I appreciate very much Brian's coaching as he brings passion and intuitiveness to the sessions. His targeted questions, plus his capacity to listen and focus on me have enabled me to examine specific work-related issues from different points of view. He encourages me to place no limits on my thinking and, above all, without ever judging me, offers professional support and participation whilst not losing sight of the path I am following.

***Team leader, gastronomy sector, Modena, Italy***

Despite initial doubts, I have to admit that within the space of a few months of coaching with Brian I have started to clarify certain aspects of my working life, through a series of simple yet profound questions.

I have now realised, as indeed Brian has been pointing out to me, that reacting passively or taking a proactive approach to situations is always my choice. Although I still do not feel completely at ease with coaching, the sessions represent a moment of reflection in a week full of engagements and tasks.

***Operations manager, social services sector, Modena, Italy***

## **Training testimonials**

I needed to refresh my English for job interviews abroad, and after many 'intensive' courses of failure I was close to giving up. I hadn't yet known what I could reach after hours of conversation with Brian. English? Just a detail.

Brian is not only an excellent professional, accurate and scrupulous, but also knows how to get the best out of you. He gave me ideas to think on and his blog is always inspiring for me. Brian is able to bring to the fore the energy inside you, without the tricks or tactics of a 'guru'. All you need is already there within yourself.

He is an inspiring teacher who drives you to go deeper and think rather than simply teaches and judges. He is a person of rare patience and perseverance in a world where too many promise too much. I have had the opportunity to meet a person to connect to a demanding, concrete and attainable goal. Thanks to Brian's perseverance and to our mutual commitment, we reached it in a few months.

My advice to an Italian company? Activate a positive process where motivation, professionalism and preparation are reaffirmed quickly and with awareness. You don't have Brian? It is a great loss.

***IT engineer, Milan, Italy***

*What has been the key learning?* It is up to us how we decide to live; we have to think about the present.

***Postgraduate student, Milan, Italy***

The key learning point has been the interest towards unusual and unconventional ways to look at life, work and personal relations.

I appreciated and valued Brian for his kindness and promptness in answering the students' mails always with great respect.

***Postgraduate student, Milan, Italy***

I have found extremely interesting the positive and energetic approach adopted in running the course.

*General opinion of the course:* positive, creative, energetic and emphatic.

***Postgraduate student, Palermo, Italy***

## **Training testimonials**

On Monday I attended the first class of your course, and ever since I've been thinking about dropping you a line. To say your lesson resonated with me and with my current state of mind would be an understatement.

On the underground I was thinking back about all the vital piece of advice you shared with us, and I was positively buzzing; mind you, some things (especially the "sheet of paper") left me terrified, but now I realize what I feel is the ache you get from longing to express yourself. I feel like my life is finally mine to live for the first time in my life, and that the NOW is really fleeting; and somehow this fills me up with wonder, because I think of all the possibilities, all the "me" I can be, I can achieve.

I want to thank you because it has really been a long time since I felt I was really in charge of my own destiny; I have clear now who the "Elephants" in my life are, and will work towards my goal of being my own person.

Once again I want to thank you for the great lesson of Monday, and I can't wait for the next one!

***Postgraduate student, Milan, Italy***

I have really appreciated the possibility to be directly involved, to express our own ideas without being judged ... I would like to thank you for such a wonderful experience.

***Postgraduate student, Bologna, Italy***

The most important thing I learned from this course is to believe in myself and to have faith in what I can do and achieve. ... I have learned a lot of new and interesting things, especially about myself. It was not a university course, it was an experience of life.

***Postgraduate student, Verona, Italy***

The most important aspect has been feeling important, not to be one of the group but just me. .. It's a course in which you can feel involved in, it's not boring and we can learn lots of new things.

***Postgraduate student, Naples, Italy***

It was interesting and enjoyable.

***Postgraduate student, Milan, Italy***

## **Training testimonials**

The most important thing for me was the opportunity to focus on myself with all the exercises we did during the course. I had the opportunity to be focused on my ideas, my fears, my dreams...

***Postgraduate student, Milan, Italy***

It is a course where you can think and be motivated at the same time. ... *What has been the key learning?* To know oneself and maximize one's own potential. *General opinion of the course:* absolutely positive.

***Journalist and postgraduate student, Milan, Italy***

I liked the atmosphere, very friendly and informal and ideal for transferring knowledge.

***Dutch university student, Erasmus project in Milan, Italy***

I think that it is a very important course for different reasons, one of these is about self-competency but also for the cultural importance of the books to be read.

***Postgraduate student, Milan, Italy***

I love the course and I'll recommend it to my university friends. It has changed my attitude about many things in my life and I think that more people have to try it.

***Postgraduate student, Milan, Italy***

During the lessons we've done many exercises and I really like them, they helped me know myself better.

***Chinese university student, Erasmus project in Milan, Italy***

I am pleased to have chosen this course for my syllabus. It has given me the opportunity to think about some aspects of life and of my character which I had had never taken into consideration.

***Postgraduate student, Milan, Italy***

It's different, it's new and you can show yourself and your thoughts at the same time you're learning. Reading theatre or drama is a strange thing for me, but I've discovered that I love it. ... Great course. I'd like to do other 'coaching courses' if they are run in the same way.

***Spanish university student, Erasmus project in Milan, Italy***

## **Training testimonials**

The fact that it was an interactive class ensured our attention: being active is much more interesting for us. ... For me the key learning was about myself, with the different exercises we have done now I know what I should work on. This kind of class was really not ordinary and in a good way. I saw it as a dialogue between everyone, to help us think about ourselves while discussing the topic of coaching.

***French university student, Erasmus project in Milan, Italy***

Brian Groves, one of the best teachers I have ever had, who taught me to live this '*piece of my life*' at its best. Your classes triggered me to change in order to escape homeostasis. Thanks to you, I will never forget to scream for freedom.

***Postgraduate student, Milan, Italy***

This course gave me a lot of things to think about. I learned/realized that it's important to be able to listen to ourselves, to get to know ourselves. Because only in this way we can find our 'happiness' and reach our fulfilment.

***Postgraduate student, Milan, Italy***

I liked the unconventional style of teaching because in this not strictly formal way distances are reduced and it's more easy to intervene during the lesson. The key learning is that things could be done in different ways, also in the workplace I can follow my heart without fear of being tricked by colleagues who envy me. I learnt to concentrate on myself: what I really want being free from other thoughts, getting rid of prejudices. I learnt that the important thing is to be happy and satisfied fulfilling my desires. I learnt that there are different points of view to see the same facts, there are different possible scenarios all valid the same. I really liked the exercises we have done in class as they're very helpful to express yourself.

***Postgraduate student, Milan, Italy***

I have to confirm that what this course gave me is awareness. Especially through the exercises that we have done in class I had the chance to face reality and to change it. Freedom was the milestone of this course, this is my opinion. Being free can be scary but it is also a demonstration of both trust and responsibilities. because of this feeling, in addition to the ones listed above, I think that the course has been very good and, more importantly, very useful for real life.

***Postgraduate student, Milan, Italy***

## **Training testimonials**

I liked the fact that it has not been a 'classic' frontal class. I've opened up a little bit, and that's a very useful thing for me.

***Postgraduate student, Milan, Italy***

I've written to tell you how your teachings have been useful and fundamental in these two years. No time has passed that I have not repeated to myself: I CAN! 'Cause I'm special. Now, I'm at the last act of this play... but at the first of another - I think and hope! Thanks for everything, I've never forgotten you and your lessons.

***Postgraduate student, Milan, Italy***

The feedback from the students regarding Brian's work has been positive and we at the university are very satisfied with his activities. It is hoped that in the future there will be further opportunities to extend this collaboration with Brian Groves.

***University Rector, Krakow, Poland***

Students reception of the course is very good, for most of my students it is really a great opportunity to attend the course and to be involved also beyond the course in extra activities, including additional sessions and private meetings.

***University professor and department director, Krakow, Poland***

I cherish very fond memories of you and your stay in Krakow and recall many interesting ideas and suggestions that you have shared with me and my students. We are all very grateful to you for them and will surely spend time discussing them in more detail.

***University professor and freelance trainer, Krakow, Poland***

Dear Brian, you really helped me believe in myself. Our conversation after one of the sessions was very important for me. It is not easy to be self-confident after years of underestimating myself. I will try to feel better day after day. Thank you for creating a fantastic atmosphere of understanding.

***University student, Krakow, Poland***

## **Training testimonials**

It was a great experience to be here. What was most interesting were parts when you were talking about things that look obvious but I've never thought about. Thank you for your energy, because of that three hours passed like five minutes.

***University student, Krakow, Poland***

I'd like to thank you for this time. Wish we had more. This course was amazing and made me realize that I don't feel fulfillment because I don't let myself do it. Thank you.

***University student, Krakow, Poland***

I think it was the most interesting subject in this year. Key learning was that it isn't bad if I do what I want (in a good way, of course). Additional classes on Saturday were good too, because there were few people and it was easier to connect with each other.

***University student, Krakow, Poland***

I loved this course. It was interesting, involving and so different from any other subjects we had during the past three years. Thanks to it I feel motivated and appreciate that maybe I didn't accomplish the things that others did but what I have done is something I should be proud of because it's something as well.

***University student, Krakow, Poland***

I really liked the interaction, the questions on which I had to think and the positive energy. The key learning for me was looking at the things, problems, with different perspectives. I have started making my commitments and I now know that I can achieve more in life and realize my dreams/passions. Future starts now, so step by step, commitment by commitment I feel that I will achieve my goals. You are a fantastic coach and it was a great pleasure for me to attend such a course.

***University student, Krakow, Poland***

The greatest thing I have learned: living in the present! After the classes I caught myself not enjoying the things I do because I'm constantly thinking about stuff I need to get done later. It's amazing. I have realized I can't change the past and try to enjoy every moment that is right now! You are a great coach Brian. Keep doing that great job!

***University student, Krakow, Poland***

## **Training testimonials**

I want to thank you for these classes. It was something new, with energy.

***Journalist and university student, Krakow, Poland***

In my opinion the whole course was just really great. ... And you have this very rare gift to speak about big things, so simply. This is an advantage of course. So I think this is the key of everything to call things by their names and not complicate situation. ... Thank you for coming to Poland to teach us this very interesting course.

***Journalist and university student, Krakow, Poland***

Making use of his marketing, training and coaching skills, since 2009 as adjunct professor Brian Groves has taught the course *Training through drama and coaching for work* to postgraduate students from the Economics, Sociology, and Arts and Philosophy faculties of the university, being part of the interdisciplinary specialist degree *Comunicazione per l'Impresa, i Media e le Organizzazioni complesse*. His work has been much appreciated and remarked upon by the students.

With its emphasis on extracting learning from drama for the workplace, Brian's offering has been included in the programme of the new first-level master degree *Teatro e media per la formazione e la comunicazione d'azienda*, scheduled to commence in October 2012.

***University professor and department director, Milan, Italy***

We have worked with Brian Groves since October 1996. Initially he managed and ran a number of personalized Business English courses, demonstrating knowledge of insurance matters from a marketing perspective.

Following an internal reorganisation ... we engaged Brian to design and run an in-house marketing training programme centred on the client. The programme he provided and has implemented covers many aspects of our business and involves every member of staff, including board members.

As a result of the programme the objective of raising marketing awareness inside the company has been achieved. Brian has prepared, led and managed the marketing sessions with intelligence and enthusiasm.

***Partner, insurance brokers, Milan, Italy***

## **Training testimonials**

Over the years his service offering has developed from running Business English training courses ... to managing, since 2003, marketing support at an informal level and as personalized in-house training programmes for a number of key clients.

Integrity, professionalism and enthusiasm towards his work together with his technical skills are fundamental values of his activity.

### ***Accountant, Milan, Italy***

The department has benefited from Brian's marketing talents. As part of a 'repositioning' of the department's approach to theatre studies in order to better emphasize our distinctiveness, Brian has provided crucial input and support. Being involved from the early stages of the recently created research centre dedicated to theatre and cultural studies, Brian has assisted with marketing ideas for the overall structure of the centre and the promotion of its activities.

### ***University professor and department director, Milan, Italy***

The material and topics covered during the lessons are a great 'store of knowledge' that all should take into the workplace regardless of the sector ... it is a training for life!  
Indeed, love, passion and heart should be the ingredients of everyday life, in every moment.

### ***Actor and workshop facilitator, Milan, Italy***

"We are what we sow": by sowing seeds one at a time we can improve the reality around us. And we are unique in our actions. We have to believe in what we do and see the good in others, not fear them as enemies. I learnt a lot and hope others understand the power and the importance of a course such as this. Thank you.

### ***Postgraduate student, Milan, Italy***

It has been a positive experience that has made me reconsider myself from a different perspective, and I have also to a degree overcome my fear of speaking in English!

### ***Salesperson, travel agency, Milan, Italy***

... I have gained a lot from this course, above all it has increased my desire to do more and succeed, so I am really pleased.

### ***Postgraduate student, Palermo, Italy***

## **Training testimonials**

This course has given me a lot on a personal level. It has made me think deeply about myself, about what I want and on how to reach it. Above all, it has made me realize that when we do something it is also good for ourselves if we do it in the best way possible to not waste time. I believe this is very important both in our work and our life.

***Postgraduate student, Crema, Italy***

I really liked how this course and aspects of our lives interacted. Thank you Brian!

***University student, Milan, Italy***

I have known Brian Groves since 1994. Besides his excellent quality of English language teaching, I have appreciated and benefitted from his expert competencies in marketing, meeting management and recently in coaching...

***Director, research and training institute, Milan, Italy***

Brian Groves has always carried out his work professionally and to our satisfaction.

***General manager, mutual funds company, Milan, Italy***

Since 1993 ... Brian Groves ... has provided individual and group courses for our top management, with a very high level of economic-financial expertise.

Brian Groves' professional competence is confirmed by the attention given to the course didactics, by the variety of material used and by his capacity to adapt the lessons to different specific needs of the groups.

***General manager, investment bank, Milan, Italy***

Brian Groves, aware we are part of an American multinational and of the fundamental importance of communicating in English, has always been competent and professional in his teaching.

His efficiency combined with his ability to understand the diverse language needs of the various groups and to make each lesson different and interesting, have been supported by specific targeted didactic material.

***HR manager, computer manufacturer, Milan, Italy***

## **Training testimonials**

Brian Groves has been supplying Business English lessons to our company for approximately three years.

The aspect of his teaching that has struck me the most is his attention to give us material strictly linked to our marketing activity, proving at the same time his absolute knowledge of the themes covered.

### ***Chairman, telemarketing company, Bologna, Italy***

Brian Groves proved to be a very capable teacher from the beginning. His lessons were well prepared and clearly thought out and he displayed considerable initiative in his selection and presentation of materials to the classes assigned to him. As a result of this many compliments were made to me about his teaching.

### ***Principal, language school, Hove, England***

During his time here he showed himself to have considerable ability in his work and was a valuable member of our team. His enthusiasm, punctuality and personal rapport with students of all ages and from all kinds of professional backgrounds were invaluable in his work here as a business language teacher.

### ***Didactic director, international language school, Milan, Italy***